



BRINGING THE POWER OF TOMORROW TO BUSINESS TODAY

Snap App

SOFTWARE: OnBase – OnBase Web
OnBase Foldering
OnBase Queries
OnBase Production Document Imaging

EQUIPMENT: Canon 9080C, 7580

APPLICATION: (Hospital) Medical Records Patient Chart

CHALLENGE: Customers process called for printing out all medical records, charts, doctor forms and comments per patient visit. Medical records individual would then store all documents in a vanilla patient folder. Hospital coders, doctors and nurses would then physically search for the patient folder and review documentation and make business decisions. There are typically over 49 different document types per patient visit. The challenge was allowing hospital departments from accounts payable to medical coders to review documents remote and electronically per HIPPA. Another challenge was to allow ease of search interdepartmentally with security rights that allow check in/check out capabilities per patient folder/visit.

RESOLUTION: By implementing OnBase, the customer was able to deploy a web based solution to search patient folders electronically. OnBase Production Document Imaging along with OnBase Autofill keyword sets allow all medical records to be scanned electronically with NO manual indexing, which in turn makes them HIPPA compliant as it relates to patient files. Coders, doctors, accounts payable and medical records personnel all review patient files differently in OnBase, whether electronic folder searches or patient file custom queries. Based on security rights certain individuals may/may not have rights to review

FUTURE APPLICATIONS: Other future applications include Medical Records Manager, Release of Information, Workflow for delinquent patient files, HR Employee files and Front Office Scanning for new patients.

CONTACT LEVEL: End users, Physicians, Records Managers

CUSTOMER COMMENTS: OnBase has allowed us to go way beyond capture and storage and we now envision all or records, from AP to medical, being used electronically.